

The following is being sent to all FAJUA insureds that have a non-payment or non-renewal situation between 8/25/2017 and 10/16/2017 :

Hurricane Irma Response:

We at the FAJUA hope you and your family are safe and recovering from the severe weather in our State.

The Florida Office of Insurance Regulation (OIR) has ordered all insurance companies to give their customers extra time to recover without worrying about your insurance coverages.

We have taken the following steps to help you focus on your family while remaining assured you have insurance coverage.

If you're having trouble making a payment, we'll keep your coverage active through October 16, 2017. If you are unable to return any previously requested missing information, we will keep your coverage active through December 3, 2017. This applies to all FAJUA private passenger auto and commercial auto policies.

If your policy was non-renewed between August 25th and October 16, 2017, we will send you a renewal offer and bill as usual. If you choose to renew your policy, just pay the bill by October 16, 2017.

Please understand that no matter which situation you are in, your payment will need to be made in full and received or postmarked by October 16, 2017. This is not a waiver of payment due. This simply gives you an extended amount of time to make the payments during this difficult time.

We wish you a swift and complete recovery.